

Poison Center Staff Meeting Minutes
Date: May 28, 2024

In Office: Gaylor Lopez, Patrick Filkins, Stephanie Hon, Tiaona Witcher, Jasmine Gibson, Wilson Boyce, Ajani Jones, Britni Overall, Jill Martin, Jason Tully, Robert Geller, Kayla Ellis, Ty Minton, Sandra Riddle

Remote: Donna Evans, Karen Kinan, Kwaku Asamoah, Christina Hash, Brett Debruyn, Erika Lockhart, Perri Kern, Kimberly Capell, Alexander Rentschler, Kiet Ngo, Dionna Douglas, Crystal Proshek, Julie Heard, Miguel Velazco, Matthew Dernbach, Kwaku Asamoah, Robert Going, Brett Debruyn. Darriella Barnes, Canaan Yunez, Shannon Wright, Alison Jones, Dona Evans

May's Prom Day Meeting: Thank you to everyone who showed up, especially those who showed up in formal attire and thank you to Ashley Gresham, for increasing the catering budget for the wonderful meal.

1:30 PM— Meeting Introduction – GPL:

- FMLA/ Resignation/Terminations -Dr. Lopez announced the sad resignation of **Ty Minton** from CNP but wished him well in his next endeavors.
- Everyone expresses appreciation for Ty's contributions over the past 5 years of service.

Recognition -GPL, SLH, BO, AY, SR:

- Congratulation to **Andrew Yetka**, reaching his one-year anniversary, moving from PGY-1 at to PGY-2 position; **Brittini Overall**, 11 years of service; **Sandra Riddle**, recognized with a plaque for reaching 20 years of service and **Dr. Lopez**, recognized with a plaque for reaching 35 years of service.

1:46 PM— RTS: 16:56 -New Hires/Position Changes -GPL, SLH:

- **We gave a warm welcome to Jasmine Gibson:** Extensive experience in higher education working at Wayne State University, Georgia Tech, Morehouse, Spelman, and Chamberlain University.
- And to **Kayla Ellis:** Graduated from Mercer University, impressive performance during Pharm D rotation. Hired as a Poison Information Specialist, awaiting a diploma, Dog Mom!

1:59 PM— RTS: 34:00 -Medical Director Update – RG:

- Congratulated team members on longevity and welcomed new members.
- **Budget and Legislative Affairs:**
 - Budget status reviewed; sufficient reserves to fund operations and no job or salary cutbacks.
 - Stroke Project and the Antidote Response Network Project, however, the latter will leave us with a platform for tracking and locating antidotes.
 - The COVID hotline ends in June and has not been getting a lot of calls and we have spent all the money we were eligible to spend on the project.
- **IT Infrastructure Maintenance:**
 - Plan to replace critical equipment to avoid obsolescence and we will be investing in new servers, networking equipment, and memory.
 - Budget equivalent to one SPI's annual salary allocated for these updates.

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2:04 PM— RTS: 40:40 -Special Guest: Mahogany Ellis, LPC, CPCS, DBHDD

Presentation: Introduction to 988

(For the full PowerPoint presentation, the details are available in the meeting recording starting at RTS: 41:02 – 1:17:00.)

- Ms. Ellis is the Crisis Coordinator with the Dept of Behavior Health and Developmental - Disabilities and oversees the ongoing process for 988.
- Emphasis on understanding the scope of 988 and what cases we should be looking to contact 988 for.
- Chronic substance abuse users should be referred to as 988 for outpatient resources.
- We provide services to assist individuals and help them with necessary resources.
- Overdose cases are typically handled by hospitals first, then referred to crisis stabilization units for continued care.
- Yes, resources are available statewide, with efforts to ensure access in rural communities.
- The national website is www.988lifeline.org.
- Emphasized the importance of 988 for both individuals in crisis and their loved ones.
- The chat function is popular among younger populations and individuals in domestic violence situations.

2:47 PM— RTS: 1:17:13: -Fatma Al Balushi, MD and 2nd Year International Fellow:

Presentation: Iron Toxicity

(For the full PowerPoint presentation, the details are available in the meeting recording starting at RTS:1:17:13 – 2:12:25)

- Spoke on: Iron toxicity because it is an essential element and plays a crucial role in many biological processes in the body. She discussed the mechanisms and complexities of iron toxicity, symptoms, and treatment protocols.

3:27 PM— RTS: 2:12:26 -Education Department Updates: -BO:

- Summer newsletter released on May 17th, covering snake safety, travel safety, food safety, and DBHDD partnership with 988 suicide prevention.
- Health fairs and child presentations are scheduled for June and July.
- Volunteers for outreach activities are needed; interested in participating just reach out to her.

3:29 PM— RTS: 2:13:28 -Information Technology Updates: - TM, WB:

- **TM:** Looking for a new vendor for the front door solution under consideration for badge access. Transition requires collecting 5-to-6-digit RFID numbers on the badges from staff. Vendors placed orders for equipment, and there is no exact delivery timeline yet.
- **WB:** Rollout of new machines ongoing; 4-5 people have received new equipment. Requests for pictures of equipment to ensure compatibility with monitors and to make sure everyone has the right cables. Working with AireSpring to resolve issues, waiting for a response to when the old platform end date will be. Contacted Amy to see if AirFax 2 kinks have been worked out, exploring potential alternative.

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3:41 PM— RTS: 2:23:51 -GPC Operations: -GPL, SLH, JT, DD, MRD

- **GPL:** Recent visit by Congressman Buddy Carter and his guest, impressed by the Poison Center's work and teleworking model.
Discussed potential influence on Georgia legislature for funding.
- **ECMO Protocol Update:**
SLH: Updated ECMO protocol requires a Fellow or Attending is on the calls w/the Poison Specialist.
Everyone being on the line allows the Poison Specialist to share information such as where the patient is currently or what the patient's weight is, without having time wasted with a callback.
- **Crisis Call Guideline Review/Update:**
Reminder to follow up with collateral callers if the patient does not arrive at the hospital.
Allow 1 to 2 hours before calling the hospital to check to see if the patient
Important to remember to update rule-based coding to reflect 911 notifications, indicate which 911 you called, i.e. Cobb or Metro, who you spoke to.
- **Special Call Designation:**
Plans to build rule-based coding for antivenom.
Current data collection has many cases suitable for a study comparing antivenom and CROFAB.
Issue: Antivenom (ANAVIP or Crofab) is often not coded in the special call designation.
We are starting special call designation to see if we can have future projects arise from them.
- **Security Update: -SLH, GLP:**
SLH: Will be sending out the three different phone numbers I have for security.
GPL: Security updates at Hurt include adding a second overnight security guard to monitor activity that is happening in and around the outside of the building.
- **Public Health Updates: Food Borne Illness Module Review:**
SHL: Remember to fill out the foodborne illness module for any suspected food-related sickness, it is similar to the rabies module.
Reports should include detailed information about where the food was obtained; where they got the food, main street and cross streets, google search the address.
911 says it would help them lobby to get next-gen 911 funds if they know how long it takes for us to get connected to them.
- **Stroke Update; Transition to Halo Notification System:**
JT: All Georgia hospitals transitioning to the Halo web-based notification system.
Stroke call volume will decrease.
The new system is scheduled for testing tomorrow, and we expect it to be completed by week's end.
Bethesda has been the biggest hold-up; we will still handle calls from Bethesda or any other that may come in as usual.
Do not notify Blue Sky that we are using them as a backup or that primary is busy; **only inform them of a stroke alert with the hospital and provider phone number for inpatient or ED stroke.**
- **SLH:** -Special recognition to Jason for his extensive work and contributions related to stroke over the years.
The stroke team is leaving on a good note, with significant contributions and learning experiences shared by the poison center.
Kiet, Nikki, Alex, and Miguel were highlighted for their roles and contributions, with Miguel being one of the first to benefit from the stroke grant.

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(Part 1 of the Recording ended at RTS: 3:02:22 and meeting continues on Part 2 of Recording)

4:11 PM— RTS: 0:01 – GPC Operations continue:

- **SLH:** Some team members retired or moved on to other positions, but we did not panic because we had other team members who were here to take their spot.
Thanked Nick for helping out with calls during the day and Jamila for helping the night crew put their anxiety aside at least until she gets off the phone at 1:30.

4:21 PM— RTS: 1:10:00 NPDS Coding Survey— CH

4:45 PM— RTS: 23:03 -Closing Remarks: GLP, CH, SLH, JH, SLH, TM:

- **GL:** Working with Dr. Hon and Allison on new reports that will be important for future operations.
Will be updating the current reports, removing some and adding new ones, with a focus on idle times, follow-ups, and other productivity numbers.
Thanked Jason and everyone on the Stroke team and recognized the significant impact of the hard work and effort they put in to make it a success.
- **JH:** Hopefully, Miguel doesn't mind me mentioning it, but his father in Miami had a massive stroke and has a tumor brain tumor and Miguel may need coverage at some point.
- **SLH:** We have two of our night family members that are going through heartbreak right now and caring for their parents.
Thank everyone for being amazing with their help with coverage for each other already and know that it is appreciated.
Let's all kind of pull our thoughts and prayers for both Sal and Miguel's families right now.

5:24— Meeting End

******* Next Meeting TUESDAY June 25th, 2024, 130p-430p *******

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